

# *iTrack*: The Smith Family's online mentoring program



*everyone's family*

## Fact sheet

### What is iTrack?

*iTrack* is The Smith Family's school based online mentoring program for students in Years 9 – 11 (or Year 12 by agreement). Students are matched with volunteer mentors whose role is to provide the student with advice and guidance about workplace, study and career opportunities.

### Outcomes

- Students are more determined to maintain their involvement in education and training
- Students develop positive and supportive relationships with adults outside the school and family environments
- Students understanding of study and career pathways and planning is increased by participating in *iTrack*
- Students have increased aspirations for their post-school future

### How it works

The program runs for two consecutive school terms. Students are matched with volunteer mentors recruited from The Smith Family's corporate and community partners.

Weekly online chat sessions are conducted using The Smith Family's secure online Chat Platform where students explore post school options with their mentor over a period of 18 weeks.

The Smith Family is committed to the wellbeing and safety of students and mentors. Child protection policies are in place to meet duty of care obligations. All online interactions are

monitored. Parental consent is required, and students are interviewed and inducted before they can participate in the program. All mentors are screened, inducted and then matched with a student.

*"You have helped a lot and opened my mind some more with all the possibilities and options I could take – I now have a clear view of what I need to achieve my goals – thank you." – iTrack student*

*"I am a lot more decisive about my future options and career choices" – iTrack student*

*"I've been able to manage my study plan time and my marks have increased. I'm feeling more positive with myself in going to uni, and have put in for a job as well as work experience" – iTrack student*

